

NHFML NEWS

A note from Damon....

Welcome to the first edition of your NHFML newsletter which I hope you will find useful. This is just one of many new initiatives we are implementing to improve our culture, engagement and communication across the organisation. We also have some "Meet the Director" events over the next few weeks, a new Engagement Group, an Innovation and Ideas platform and an Employee of the Month scheme all being launched. Whilst we are a subsidiary business, we should never lose sight that we are part of the Trust so we should all be equally proud of the recent CQC 'outstanding' rating achieved for the second successive time. The Staff Experience Survey results from September have also just been released – further details will be in the next newsletter but the headline for NHFML is fantastic. 380 of you completed the survey and over 80% of you are proud to work for Northumbria and willing to go above and beyond. I am incredibly proud of the work we do to improve the patient experience and you should be too. Please do keep up the good work!



Damon Kent, Managing Director, NHFML

News

Amazing Apprentices



A huge well done to Christopher Penman from Medical Electronics (left) and Tom Dodds from Estates NTGH (right) on winning awards for their apprenticeships.

Christopher won Regional Apprentice of the Year at the Healthcare Estates IHEEM Awards.

Tom won the Regional Award for Overall Estates Apprentice for the whole 4 year course.

Tom has now been successful in gaining a permanent role in Estates at NSECH. Good luck for your new role Tom!

NHFML Culture and Engagement Group

In response to your feedback from the Staff Surveys we are setting up an NHFML Culture and Engagement Group. This will be a forum to bring ideas and suggestions from your site to management as well as helping to communicate information out to

your site. If you are interested in participating please contact Rosie Sexton on ext 34334 or 07580309435 or rosie.sexton@nhct.nhs.uk

Wouldn't it be great if....?

Do you have an idea that could help develop NHFML either internally or externally? Email improvement@nhfml.co.uk and we will look into it.

CQC Outstanding

As you will now be aware the Trust has been rated Outstanding in its latest CQC inspection. Thank you for the contribution you have all made in helping to achieve this. Special thanks go out to the catering teams for preparing and serving the delicious breakfast sandwiches and cakes. These have been really well appreciated.



Talk rubbish with Sathish

Sathish Sethuraman is currently looking at sustainability across our sites and is looking for someone from each team to join his Green Group looking at everything environmental. If you're interested give Sathish a call on Ext 34729 or drop him an email. Let's make a difference!

Dates for your diary

Come along and have a cuppa with Damon at one of our Meet the Director events and help shape NHFML's future.

Hexham: Friday 15th November

10 – 11am, Meeting Room 2
3 – 4pm, Meeting Room 2

Haltwhistle: Friday 15th November

12:30 - 1:30pm, Physio Room

Wansbeck: Monday 18th November

10 – 11am, Lecture Theatre
3 – 4pm, Lecture Theatre

NSECH: Wednesday 20th November

9 – 10am, Seminar Room
4 – 5pm, Seminar Room

Thursday 21st November (night shift)

11pm - 12am, Seminar Room

NTGH: Friday 22nd November

9 – 10am, Lecture Theatre
3 – 4pm, Lecture Theatre

Blyth: Friday 29th November

9 - 10am, Committee Room

Berwick: Thursday 5th December

9 - 10am, Room tbc

Alnwick: Thursday 5th December

2 - 3pm, Training Room, Coquet Unit

Spotlight on...

Shirley Goldsworthy, Domestic Assistant, Wansbeck General Hospital



How long have you been in your role?

About 14 years

What do you like best about what you do?

Mixing with patients, visitors and other staff

If you could change one thing about your job what would it be?

Nothing I love my job.

What advice would you give to someone new?

If you've got a problem come forward and get it sorted straight away.

What is the most embarrassing thing that has happened to you at work?

I once split my trousers when working on A&E! I had to run off to the sluice!

Reminders

National Staff Survey - If you have been chosen to complete a staff survey please return by 29/11/19. Your feedback will help to improve things going forwards.

#FluSafe - Please go and get your flu jab to help protect yourself and others. Visit the intranet page and click on the Flu icon to find out where and when you can get it, or ask your supervisor to confirm for you.



PDR (Appraisal) & Stat & Mand

training - If you haven't completed your PDR or your training yet talk to your manager and help us get to 100%

Active Northumberland - Staff are being offered 15 months gym membership for the price of 12. Quote code ANNCC1911 (starts 1st November – ends 30th November).



Did you know?

NHFML have over 1100 staff covering 10 sites including the Rutherford Cancer Centre - The North East's first high energy Proton Therapy Centre.

Feature

The new Ambulatory Care unit at NSECH is a great example of how NHFML teams work together to provide an excellent service to the Trust. Project managed by the Capital team, the new unit was delivered in less than a year - unprecedented for a project of this size. The Estates department were instrumental in getting the building ready to use and finished to a high standard. Medical Electronics ensured that the medical equipment was fully operational. The Domestics, Catering, Portering and Security departments have also worked really hard to provide an outstanding service from day 1. We have had great feedback so well done and thank you to everyone involved.



Employee of the Month!



From next month we will be starting an Employee of the Month scheme. The person will be chosen by the NHFML Culture and Engagement Group from the Greatixs submitted that month.

We will be looking for someone who has demonstrated working to our values and the winner will get a prize! So if a colleague has done something great why not submit a Greatix for them?

To submit a Greatix for a colleague go on the NHCT Intranet home page and click "Post a Greatix" or ask your supervisor to help you.

To read the Greatixs that have been submitted go to the NHCT Intranet, Connect, Staff Forum, Greatix

