

A note from Damon....

We have lots to celebrate this month. As well as our new website going live and getting great results in the latest Staff Experience survey, we have also won a number of awards both locally and nationally. Alongside the Trust, we have achieved a Gold Corporate Social Responsibility award, our Ambulatory Care construction has been awarded "Healthcare Project of the Year" and we have also won an award for "Best Carbon Reduction" at the Investors in the Environment awards. At the Staff Awards Charlene Sturgeon won the "Unsung Hero" award and the staff at our new PPE factory won the Chief Executive's "Making a Difference" award. And not forgetting Chris Halcrow winning the Medical Electronics' annual Pumpkin Growing Competition! Well done to everyone involved and it has taken a real team effort for many of these achievements. A reminder that everyone is being asked to complete the National Staff Survey which is out now and also get their flu jab. We would love to be able to celebrate achieving high completion rates for both as they are so important. You could also win one of the prizes on offer – yet another reason to celebrate!



Damon Kent
Managing Director, NHFM

News

Staff Awards



Congratulations to Charlene Sturgeon from Wansbeck for winning the Unsung Hero award and all the staff at the PPE factory for winning Jim Mackey's Making a Difference award! We are very proud of what you have achieved.



Gold CSR Accreditation

Alongside the Trust, NHFM have been awarded a gold award for Corporate Social Responsibility, acknowledging the efforts we have made to be a caring and responsible organisation.

Pumpkin to Talk About



Well done to "Pumpkin" Chris Halcrow on winning the annual Medical Electronics pumpkin growing competition. When asked how he felt about winning the prestigious prize, Chris responded "Life is Gourd".

Flu Jabs

You can now book yourself an appointment by visiting <https://www.northumbrianhsstaffwellbeing.co.uk/flu-vaccine>



Rainbird Risk Assessments

Anyone who does not have a Covid risk assessment recorded is being emailed a link to complete one online. It is really important that you do this asap if you receive the link.

Goodbye and Good Luck to Rob Sanderson, Deputy Director, who leaves us at the end of the month for a new role at Interserve.

Dates for your diary

Lunchtime Learning - Inside the PPE Factory

06/11/20, 12:30, Microsoft Teams

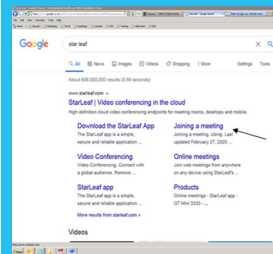
In a new initiative we are trialling to help keep our staff informed about what is going on in NHFM, everyone is invited to a 10 minute virtual tour of the new factory, followed by a 10 minute Q&A session with Sarah Rose and Sathish Sethuraman. Look out for the email instructions with how to join coming out soon.

NHFM Staff Engagement Group

Our face to face groups have restarted! These will rotate around the sites each month and staff from other sites can dial in remotely via Starleaf.

November's will take place on the **12/11/20 at 14:30, Room 14, NTGH**

If you want to dial in the easiest way to join is to Google "Starleaf" and click "Joining a meeting" then enter Meeting ID **4502300194**



The sessions are open to all NHFM staff and you can join from any device with a camera/ microphone (eg mobile phone/ laptop)

November 2020

Men's Health Awareness Month. For 30 days your moustache turns you into a walking, talking billboard for men's health. Or take the 30 day physical fitness challenge instead. Google November for more information

Carbon Reduction Award

This year we have achieved an amazing reduction of 6440 tonnes of CO₂ across the Trust based on energy, waste and travel - a 17% reduction from last year, winning us an Investors in the Environment award!



Best Carbon Reduction 2020

Ambulatory Care Award

Our Ambulatory Care building at NSECH has won the "Healthcare Project of the Year" award at the 2020 Offsite Construction Awards.

Spotlight On...

Paul Mason, Head of Programme Management Office



How long have you worked here?
Since June 2020.

What are your first impressions?
It's a really dynamic organisation with a good ethos and friendly people. I'm looking forward to getting involved in the different areas of the business and getting to know more people.

Can you describe what your role involves?

The PMO is responsible for defining and maintaining standards for project management. This includes checking documentation, offering guidance and analysing the metrics to ensure projects stay on track and achieve their objectives.

Tell us your favourite joke

What's orange and sounds like a parrot...? A carrot

Which celebrity do people think you look like?

James Corden, or Pob.

Reminders

New Website

Our new website has now launched. Why not take a look and see if you can spot any familiar faces?
www.nhfm.co.uk

National Staff Survey

Everybody in NHFM has now been sent the National Staff Survey via a link in an email. Please arrange with your line manager some time for you to set aside to complete it as soon as possible. You can have a bacon sandwich/ equivalent or a scone from the canteen whilst you are completing it or once you have finished. At the time of writing just over 40% of us have completed it so we really need to increase the numbers before the closing date of 27/11/20. The information is used to help improve things going forwards and you could win a shopping voucher!

Wellbeing Phone Line

Covid has affected everybody in different ways. With that in mind there is a new staff wellbeing phone line open 10am to 3pm Monday to Friday - 01670 623840.

Restaurant Staff Offer

As you may know the restaurants trust wide are reducing the staff costs by a further 15% making them 30% cheaper overall. Thank you to the restaurant staff trustwide for serving us with a smile!

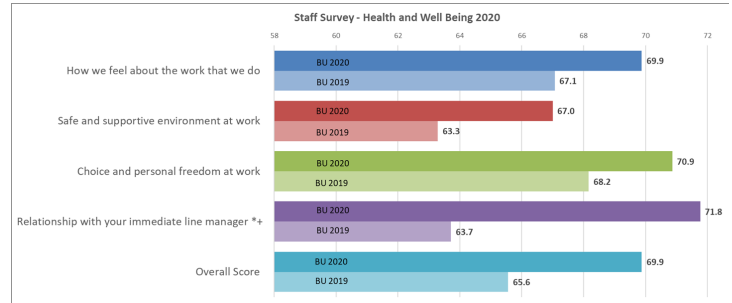
Did you know?

In NHFM we work 1,591,965 minutes per week as a collective.

Feature

Health and Wellbeing Survey Results

At the end of August the Staff Experience Team launched a Health and Wellbeing survey. Thanks to the 363 people from NHFM who completed one. The results are now back and are really positive! We have improved in all 5 key areas since the same survey last year, and actually scored higher than the Trust average in 4 out of 5 of these areas!



We are the most energetic business unit with significantly more of our staff saying that they have the energy they need to get them through the day, and we scored the highest for "I am the person I want to be at work", showing that we are inclusive and respectful of individuals. Work will start on the areas where we could be doing better and more information will be circulated about this soon.

Employee of the Month!



Congratulations to Jenny Pringle, Domestic at Wansbeck who was voted September's Employee of the Month by the NHFM Staff Engagement group.

Jenny received a Greatix for going above and beyond for a patient whose wife had sadly died during his time in hospital. The whole ward pulled together to help him for the funeral. and Jenny, who used to be a hairdresser, sought permission to bring in sterilised scissors and clippers to give him a haircut so he could look smart for his difficult day as he hadn't been able to have a haircut during the whole lockdown period. This really meant a lot to him and is a great example of putting patients first.



**Report an incident**
Online IR1 Incident form

**Post a Greatix**
Share the good things

**Telephone finder**
Online Trust telephone directory

To submit a Greatix for a colleague go on the NHCT Intranet home page and click "Post a Greatix" or ask your supervisor to help you.

To read them go to:

<http://intranet2.northumbria.nhs.uk/home/riskmanagement/greatix/>

We would really welcome your feedback on the newsletter so if you have any feedback, news or suggestions for future issues of NHFM News please contact Rosie Sexton rosie.sexton@nhct.nhs.uk or ext 34738